

CUBRIK Action Plan 5.2.

Agenda for the meetings 20-25 February



Experts : University Erasmushogeschool Brussels
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1. Meetings with the Universities: 20-24 February 2012

- **9h30- 12h:**
 - Refreshment EFQM-model (TRIS-version)
 - Difference between RADAR and 5 phases of Quality (for the action fields and for the fields of interest)
 - Difference between year report, self-evaluation report and a report based on the principles of EFQM to evaluate your level of quality.
 - Discussion on the report
 - General reports
 - SER:
 - Action field 5
 - Field of result 6
- **13h-16h30**
 - More discussion on the SER:
 - Action field 5
 - Field of result 6
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 - Proposals for improvement
- Every Evening: For Ignace Van Dingenen and Nora Laermans
 - Diner (+ informal discussion)
 - Transport (Is this planned in the evening or in the morning?)
 - Preparation next visit

2. Meeting with all the universities together : 25 February 2012

- 9h30-12h
 - General discussion on the reports
 - Difficulties en possibilities in writing a SER-report
 - Individual/group responsibilities
 - What did we learn?
 - General problems in implementing EFQM
 - Possibilities en difficulties in using EFQM
- 13h-16h30
 - Improvement possibilities of actions referring the EFQM model...
 - Follow up Training EFQM : eventually a detailed workshop on the other action fields en fields of results?
 - Next steps in the action plan of CUBRIK?

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List of participants:

University of Banj Luka	Dragan Gligoric
	Ozren Trisic
University of Zenica	Darko Petkovic
	Ibrahim Plancic
University of Tuzla	Safet Kozarević
	Suad Kasapovic